

# Reliability Academy

Reliability Engineering Training Courses

## Quality Management and Quality Audits

**Goal:** Development and maintaining of a Quality System is tedious task, especially if your company needs to have procedures for Environmental Management and Occupational Safety Management in place as well. We will teach you the best way to develop an integrated management system with these three features required by standards. We will also train internal auditors for your quality system. The goal of this course is to give you a good start when you are going to develop an integrated management system. The course teachers are lead auditors and experts in quality system development and certification.

### 1. Integrated Quality Management Systems

- Introduction to Management systems: Quality, Environmental and Occupational safety.
- Certification: requirements, contents and procedure
- Standards ISO9001, ISO14001 ja OHSAS18001
- Integrated system – common documentation – common procedures
- Other procedures required by different standards

### 2. Internal Quality Audits

- Quality System and continuous development of operations
- Quality Auditing Basics
- Audit process
- Auditing techniques and Audit reporting
- Internal Quality Audit for a selected example process.
- Quality Audit examination and course certificate.